

NEW ONLINE PAYMENT INSTRUCTIONS

Dear Unit Owner,

Pyramid has changed online payment providers to improve your experience. Our prior online payment process for ACH payments with KliknPay will NO LONGER WORK.

This change provides two benefits 1) ACH payments will happen the same business day if done **before 1pm EST** or next business day if after (a shorter turnaround time from our current option); AND 2) **Accept credit card payments** (although a convenience fee will be charged to the unit owner by the provider for this option).

HOW

Payments can be made on our website at www.pyramidREgroup.com. (Thru the "make a payment link" at the top of the home page.

You Will Need to Set up A New Account:

- Go to the "make a payment link" on Pyramid's homepage to visit our "PayLease" payments page and click on the Click To Pay Now link.



- You will need your account number, which is on your monthly bill.
- To make a phone payment or **for customer support call PayLease at 866-729-5327.**

Sincerely,

Pyramid Real Estate Group

Accounts Receivable

203-348-8566 ext 148