



SITUATION #10 CASE STUDY

Property Management

Maintenance  
& Construction

**Pyramid professional teams get it done right**

**Problem #1:**

**“No-Heat!” solved quickly.**

Pyramid received a ‘no heat’ call from 156 Greenwich Avenue, a mixed-use building, at 11pm one night in December 2007.

**Solution:**

Pyramid performed a temporary repair and by 1 am the heat was back on.

**Results:**

As of January 2008 a new system is in place and all tenants now have new gas-fired packaged heating and cooling rooftop units.

“You guys did a great job,” says the building owner.

“Thanks for all your help!”



*Before*

*After*



**Problem #2:**

**Start-to-Finish remodels made easy.**

Doug Bross, President-Director of Riverside Realty needed a commercial ‘fit out’ (floors, ceiling, conference room, & kitchen) for a new tenant.

**Solution:**

Pyramid remodeled the entire space, handling the project from start to finish.

**Results:**

“We appreciate everything you've done thus far- and everyone has been very impressed. As you probably know what field of business we are in, I'm quite certain you will benefit with referrals going forward,” says Doug.

**Problem #3:**

**Proactive Maintenance avoids larger problems & improves property.**

The decorative fence for the main entrance to Colonial Hills Condo, 162 Colonial Hill Rd., Stamford was in poor condition; damaged and covered with mold, algae and excessive moss growth which was eating it away.

**Solution:**

Pyramid proactively emailed friendly reminders & called board member Marisa Sgro, suggesting repair work be done. The board member later approved the work. The Pyramid maintenance team to power-wash the fence and improve its appearance.

**Results:**

“I just wanted to thank you for a job well done! The entrance fence looks fabulous. Your crew did a wonderful job. Thank you! And thanks for persisting on doing the fence. Our property looks better for it,” says Marisa.

**How we did it summary...**

**Pyramid's professionals get it done right.**

- 1.) Responsive 24/7 Emergency Service
- 2.) Interior Construction for a New Business Location
- 3.) Proactive Exterior Repairs to Increase Community Curb Appeal
- 4.) A Safe Choice with Over a 35 year Track Record in the Maintenance & Construction Fields.