



SITUATION #10 CASE STUDY

Property Management

Maintenance
& Construction

Pyramid professional teams get it done right

Problem #1:

“No-Heat!” solved quickly.

Pyramid received a ‘no heat’ call from 156 Greenwich Avenue, a mixed-use building, at 11pm one night in December 2007.

Solution:

Pyramid performed a temporary repair and by 1 am the heat was back on.

Results:

As of January 2008 a new system is in place and all tenants now have new gas-fired packaged heating and cooling rooftop units.

“You guys did a great job,” says the building owner.

“Thanks for all your help!”



Before



After

Problem #2:

Start-to-Finish remodels made easy.

Doug Bross, President-Director of Riverside Realty needed a commercial ‘fit out’ (floors, ceiling, conference room, & kitchen) for a new tenant.

Solution:

Pyramid remodeled the entire space, handling the project from start to finish.

Results:

“We appreciate everything you've done thus far- and everyone has been very impressed. As you probably know what field of business we are in, I'm quite certain you will benefit with referrals going forward,” says Doug.

Problem #3:

Proactive Maintenance avoids larger problems & improves property.

The decorative fence for the main entrance to Colonial Hills Condo, 162 Colonial Hill Rd., Stamford was in poor condition; damaged and covered with mold, algae and excessive moss growth which was eating it away.

Solution:

Pyramid proactively emailed friendly reminders & called board member Marisa Sgro, suggesting repair work be done. The board member later approved the work. The Pyramid maintenance team to power-wash the fence and improve its appearance.

Results:

“I just wanted to thank you for a job well done! The entrance fence looks fabulous. Your crew did a wonderful job. Thank you! And thanks for persisting on doing the fence. Our property looks better for it,” says Marisa.

How we did it summary...

Pyramid's professionals get it done right.

- 1.) Responsive 24/7 Emergency Service
- 2.) Interior Construction for a New Business Location
- 3.) Proactive Exterior Repairs to Increase Community Curb Appeal
- 4.) A Safe Choice with Over a 35 year Track Record in the Maintenance & Construction Fields.